

ESCO and Computers Unlimited announce Auto-Sync feature within TIMS Software

Minneapolis, July 1, 2011 – ESCO and Computers Unlimited have announced a new program that allows TIMS users to Auto-Sync their TIMS patient database with ESCO’s ConnectCare program. This optional feature provides the office with the ability to update patient data, device information, address changes, and patient status within their TIMS system and have those changes automatically update to ESCO for offices participating in ConnectCare.

ConnectCare is a new patient relationship and communication program that provides annual recall notices, birthday letters, warranty expiration notices, and patient satisfaction surveys on behalf of the practice.

TIMS users will have full access to the ConnectCare suite of services. Offices electing to participate in the Auto-Sync program can customize the ConnectCare mailings and effortlessly have the periodic communications sent to their patients at no charge.

“This addition brings our new ConnectCare program to the next level,” said Charles Stone, Au.D, of ESCO-Ear Service Corporation. As part of the program, patients are offered extended coverage through ESCO with their warranty expiration notice.

“Offices will have access to the ConnectCare services that help make the office more efficient and provide an exceptional value,” says Tom Robbins of Computers Unlimited. “It provides the means for offices to do what they want to do, but don’t have the time,” continued Robbins. The Auto-Sync feature is now available in the latest TIMS for Audiology software version. Offices interested in more information can contact an ESCO ConnectCare representative at 1-800-992-3726.

